# Services Landscape

#### 17 August 2020

# bnz\*\*\*

#### The PSI

For the second month in a row, the Performance of Services Index (PSI) posted a "normal" reading in July. Normal in the sense that its 54.3 was very close to its long-term average, at least. But, of course, these are not normal times. And the government's recent requirement for Auckland to move to level-3 lockdown, and the remainder of the country to level-2, has been a harsh reminder of this. Even if these restrictions don't last a lot longer, they will surely knock the PSI for August. And not just from business shutdown impacts but also via bruised economic confidence more generally.

#### **Regional and Industry**

The regional aspects to the latest lockdowns will make the next PSI insightful for its geographical aspects too. There was already quite a regional variation in July's PSI, as it turned out, with Northern struggling at 46.0, Central at a reasonable 53.3, Canterbury/Westland cruising at 58.2 and Otago/Southland back up to 63.4 (all unadjusted figures). By industry, it was Finance & Insurance (37.5), and Transport & Storage (43.8) dragging the chain, Retail (57.8) was running above-average, but outpaced by Accommodation, Cafes & Restaurants (65.9) and even more so Cultural, Recreational & Personal (68.8).

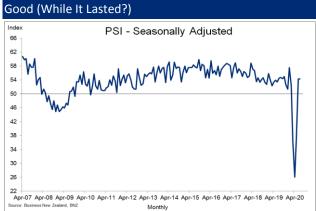
#### **Employment**

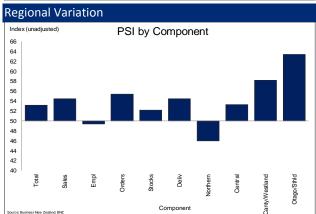
Arguably the best news in July's PSI was its employment indicator. This might sound like a strange claim when, at 49.7, it was still on the wrong side of 50. But for it to be so close to stability, when economic activity has taken such a hit, is relatively encouraging. July's level also meant the PSI staffing index had recovered significantly since May, when it plumbed 40.2 (a level worse than anything we saw during GFC). That said, we have to wonder how well it will hold up, given the wage subsidy scheme is still playing a major (if reduced) role in keeping people of the payroll. And this handout can't last forever.

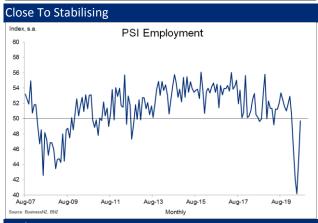
#### Global

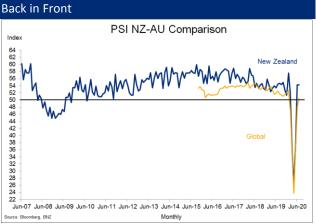
While the NZ PSI is facing stiff headwinds for the meantime, it has at least managed to reinstate its claim as a world beater. Its 54.3 compares to the global PSI, which has simply recovered to 50.5. That's not to say New Zealand is beating all comers on this count. The US ISM services index, for example, was up at 58.1 in July. And in the case of China's services PMI, of 54.1, this is a reminder of New Zealand's trading-partner tilt toward countries that are doing better than most.

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