

Research

Services Landscape

18 March 2024

More signs of life

When we wrote up the Performance of Manufacturing Index last week, we noted there were an increasing number of indicators suggesting hope for the economy. The PMI added to that list and, today, so too does the Performance of Services Index. Sure, the increase in the index from 52.2 to 53.0 is hardly earth shattering but it is, nonetheless, the second consecutive month above 50 and the highest reading since March 2023. To cap things off, new orders rose to a solid 56.0 the highest since December 2022. However, while the activity indicators looked relatively robust, employment, at 49.1, was still in "negative" territory.

Retailers downtrodden

Sectoral data are always difficult to interpret but it comes as no surprise that one of the weakest sectors was retail trade. Retail sales have now fallen for eight consecutive quarters. This has happened only once before in 2008 and 2009 as the Global Financial Crisis clobbered spending. Weakness in transport and storage is probably related to soft spending too. At the other end of the scale, health and community is booming. To the extent this reflects an ailing population it is not necessarily cause for celebration. The combined employment indicator stands at 49.1. This would be consistent with a contraction in employment and a relatively sharp rise in the unemployment rate. We are not convinced of the former but do believe the unemployment rate will climb towards 6.0%.

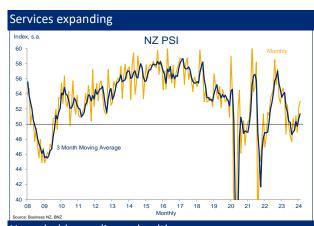
Worse before better

When we combine the PMI and PSI together to get an indicator of activity, there is a strong suggestion of growth returning later this year. The turnaround occurs a little stronger and earlier than we are forecasting but, whatever the case, it is a heartening sign. That said the path of the series still suggests things get worse before they get better.

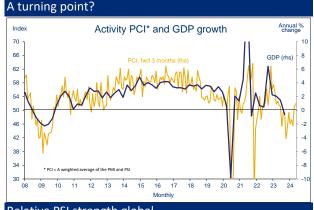
Services continue to outperform

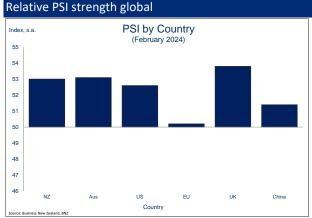
Globally, services have been outperforming the manufacturing sector for some time. While many countries continue to see manufacturing wallowing in recession territory the same cannot be said for services. In being above 50 New Zealand's PSI was amongst company. Even moribund Europe delivered a services reading that was in the black. Manufacturing is starting to close the gap with services but we think there is little chance of a crossover in strength while monetary conditions remain so tight.

stephen_toplis@bnz.co.nz



Industry PSI by Industry (Latest) Cultural, Recreational & Personal Health & Community Property & Business Finance & Insurance Communication Transport & Storage Accommodation, Cafes & Restaurants Retail Trade Wholesale Trade





www.bnz.co.nz/research Page 1

Services Landscape 18 March 2024

Contact Details

BNZ Research

Stephen Toplis

Head of Research +64 4 474 6905 **Doug Steel**

Senior Economist +64 4 474 6923 **Jason Wong**

Senior Markets Strategist +64 4 924 7652

Stuart Ritson

Senior Interest Rate Strategist +64 9 9248601

Mike Jones

BNZ Chief Economist +64 9-956 0795

Main Offices

Wellington

Level 2, BNZ Place 1 Whitmore St Private Bag 39806 Wellington Mail Centre Lower Hutt 5045 New Zealand

Toll Free: 0800 283 269

Auckland

80 Queen Street Private Bag 92208 Auckland 1142 New Zealand

Toll Free: 0800 283 269

Christchurch

111 Cashel Street Christchurch 8011 New Zealand

Toll Free: 0800 854 854

This document has been produced by Bank of New Zealand (BNZ). BNZ is a registered bank in New Zealand and is only authorised to offer products and services to customers in New Zealand.

Analyst Disclaimer: The Information accurately reflects the personal views of the author(s) about the securities, issuers and other subject matters discussed, and is based upon sources reasonably believed to be reliable and accurate. The views of the author(s) do not necessarily reflect the views of the NAB Group. No part of the compensation of the author(s) was, is, or will be, directly or indirectly, related to any specific recommendations or views expressed.

BNZ maintains an effective information barrier between the research analysts and its private side operations. Private side functions are physically segregated from the research analysts and have no control over their remuneration or budget. The research functions do not report directly or indirectly to any private side function. The Research analyst might have received help from the issuer subject in the research report.

New Zealand: The information in this publication is provided for general information purposes only, and is a summary based on selective information which may not be complete for your purposes. This publication does not constitute any advice or recommendation with respect to any matter discussed in it, and its contents should not be relied on or used as a basis for entering into any products described in it. Bank of New Zealand recommends recipients seek independent advice prior to acting in relation to any of the matters discussed in this publication.

Any statements as to past performance do not represent future performance, and no statements as to future matters are guaranteed to be accurate or reliable.

Neither Bank of New Zealand nor any person involved in this publication accepts any liability for any loss or damage whatsoever which may directly or indirectly result from any advice, opinion, information, representation or omission, whether negligent or otherwise, contained in this publication.

USA: If this document is distributed in the United States, such distribution is by nabSecurities, LLC. This document is not intended as an offer or solicitation for the purchase or sale of any securities, financial instrument or product or to provide financial services. It is not the intention of nabSecurities to create legal relations on the basis of information provided herein.

www.bnz.co.nz/research